

75 De Vaudreuil, Boucherville, Quebec CANADA J4B 1K7 Tel.: (450) 449-6400, fax: (450) 449-4679, email: dcform@dc-inter.com, website: www.dc-inter.com

DC FORM SYSTEM 5-YEAR WARRANTY

Limited, Prorated and Transferable

WHAT AND WHO IS COVERED AND FOR HOW LONG

DC INTERNATIONAL warrants to the customer that its DC FORM panels and/or plastic accessories will be free from manufacturing defects when subject to normal and proper use. Should any such defect occur during the warranty period, DC INTERNATIONAL will credit the cost (prorated as indicated in the *Warranty Protection Schedule* below) the defective DC FORM panels and/or plastic accessories or replace, at its option, at its head office in Canada

DC INTERNATIONAL also reserves the right to credit the amount paid by the customer for the DC FORM panels and/or plastic accessories (prorated as indicated in the *Warranty Protection Schedule* below).

In the event of replacement under the terms of this warranty, the original warranty shall apply to the replacement and will extend for the balance of the warranty period in effect at the time the DC FORM panels and/or plastic accessories proved defective.

TRANSFERABILITY

If there is a change in ownership, the warranty may be transferred by the original buyer of the DC FORM panels and/or plastic accessories to the new owner under the same terms and conditions of this warranty.

LIMITATIONS

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- Misuse, abuse, neglect or improper handling or storage
- o Improper installation or installation not in strict adherence to DC's written instructions
- Use of accessories which do not properly receive and/or secure DC FORM panels and/or plastic accessories
- Impact of foreign objects, hail, fire, earthquake, flood, lightning, hurricane, tornado or other casualty or act of God
- Defects in, failure of or damage to the foundation on which the DC FORM panels and/or plastic accessories were installed caused by movement, distortion, cracking of settling of the foundation of the building
- Any other cause not involving manufacturing defects in the material supplied by DC INTERNATIONAL

The DC FORM panels and/or plastic accessories are not warranted against distortion damage caused by air pollution (including but not limited to metallic oxides or metallic particles), mildew, exposure to harmful chemicals or normal weathering resulting from exposure to the elements.

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5-YEAR WARRANTY



Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any distortion. The severity of any condition depends on the geographical location of the building, the cleanliness of the air in the area, and many other influences over which DC INTERNATIONAL has no control.

DC INTERNATIONAL shall have sole discretion to determine whether the DC FORM panels and/or plastic accessories have distorted beyond normal weathering. If the DC FORM panels and/or plastic accessories are determined to have excessively distorted, DC INTERNATIONAL will credit the cost (prorated as indicated in the *Warranty Protection Schedule* below) to replace, at its option, the defective DC FORM panels and/or plastic accessories at its head office in Canada.

DC INTERNATIONAL also reserves the right to credit the amount paid by the original owner for the DC FORM panels and/or plastic accessories. If the original costs cannot be determined by documentation, DC INTERNATIONAL shall have sole discretion to determine the amount to credit (prorated as indicated in the *Warranty Protection Schedule* below).

DC INTERNATIONAL reserves the right to discontinue or modify any of its products, including the color, without notice to the customer, and shall not be liable as a result of such discontinuance or modification. If DC INTERNATIONAL replaces any material under this warranty, it may substitute products designated by DC INTERNATIONAL to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

OTHER CONDITIONS

This warranty replaces all other oral or written warranties, liabilities or obligations of DC.

In no event shall DC INTERNATIONAL be liable for consequential or incidental damages of any kind, including any damage to the building, its contents or any persons therein, resulting from the breach of this warranty. DC INTERNATIONAL does not authorize its field representatives, distributors of dealers to make any change or modification to this warranty.

WHAT THE CUSTOMER MUST DO

The customer must promptly notify DC INTERNATIONAL in writing of any manufacturing defect following its discovery.

All notifications should be sent to: DC INTERNATIONAL INC.

75 De Vaudreuil Boucherville, Quebec Canada J4B 1K7

Attention to: Customer Services

WARRANTY PROTECTION SCHEDULE

Number of years of use	DC's prorated share
0-2 years	100%
3 years	50%
4 years	35%
5 years	20%

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